



Giving ONLINE

Online Giving FAQs

Q: Is it safe to give online?

Yes. In many ways, giving online is safer than writing a check because an electronic gift cannot be lost or stolen.

Q: What types of bank accounts can I give from?

You can give online from your checking account through an eCheck/ACH (using your checking account and routing numbers) or debit card.

Q: Are there any fees involved with giving online?

Not to you. You will not pay any fees with an online gift. In addition, online gifts are a more cost-efficient way for the church to process donations. The church does pay a fee that varies based on the payment method you choose. Fees associated with eCheck/ACH donations are less than any other type of transaction, so Mt. Pleasant recommends that you make a donation this way if possible.

Q: Can I make a recurring donation?

Yes. The system allows you the option of either making a one-time contribution (with eCheck or debit card) or setting up a recurring contribution (debit card only). For a one-time contribution, you can designate that the contribution should be made immediately or, for both one-time and recurring contributions, you can schedule the contributions to come out of your bank account on the date(s) specified by you.

Q: Can I review my donation history online?

Yes. The site will allow you to view and print the complete history of your contributions that have been given online.

Q: Will I still receive regular contribution statements from the church?

Yes. The church will continue to print year-end contribution statements for tax purposes.

Q: When will contributions be withdrawn from my account?

Contributions will be withdrawn from your specified bank account within 48 hours of the date you request. This time frame allows for the contribution to process through your bank and the church's bank. If the date of your contribution falls on a weekend or a holiday, the transaction will be initiated on the next banking day.

Q: I have additional questions about online giving that have not been addressed. Who can I talk to?

For any questions, concerns, or comments about the online giving system, please contact the church office via phone at 317.856.0589 or via email at office@mpbc-indy.org.